



PATENTS 112025-0426C1 8396

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re The Application of: Thomas Hamilton)
Serial No.: 10/676,799) Examiner: Not Yet Assigned
Filed: October 1, 2003)) Art Unit: Not Yet Assigned
For: CALL MANAGEMENT IMPLE- MENTED USING CALL ROUTING ENGINE)
•	Cesari and McKenna, LLP 88 Black Falcon Avenue Boston, MA 02210 December 5, 2003

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INFORMATION-DISCLOSURE STATEMENT

In keeping with the duty of candor and good faith owed to the Patent and Trademark Office, Applicant wishes to bring to the Examiner's attention the references listed on the accompanying form PTO-1449. A copy of each listed reference is enclosed.

To the extent required by 37 C.F.R. §1.98(a)(3), Applicant has described what he considers to be the relevance of any foreign-language reference. The Office may find additionally relevant material in these or other references.

Please charge any additional fee occasioned by this paper to our Deposit Account No. 03-1237.

Respectfully submitted,

A. Sidney Johnston Reg. No. 29,548

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Complete if Known			
Application Number	10/676,799		
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First Named Inventor	Thomas Hamilton		
Group Art Unit	Not Yet Assigned		
Examiner Name	Not Yet Assigned		
Attorney Docket Number	112025-0426C1		

U.S. PATENT DOCUMENTS						
tent Document Kind Code ² (if known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear			
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r Initials*	Cite No.1	Office ³	Number ⁴	Kind Code ⁵ (if known)	d Code ⁵ Applicant of Cited Cited Document MM-	Where Relevant Passages or Relevant Figures Appear	T ₆	
	1		96,02890	PCT	Wayne et al.	07/2003		
	2		96/27254	WO	Wayne et al.	06/1996		
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Sheet 2 of 2

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OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS				
Examiner Initials *	Cite No.1	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T²	
	1	Microsoft, Microsoft Windows 2000 Server Operating System, IP Telephony with TAPI 3.0, White Paper, Microsoft Corporation, 1999.		

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